

# Talk to a doctor from anywhere

## Virtual Doctor Visits for UnitedHealthcare® Group Medicare Advantage members

With Virtual Doctor Visits, you're able to talk to a doctor by phone or video<sup>1</sup> from your computer, tablet or smartphone – 24/7, day or night. You can ask questions, get a diagnosis, or even get medication prescribed and have it sent to your pharmacy. Register and complete a brief Medical History today so you're set up and ready to go when you need care. You can request a doctor visit whenever you need one or schedule one at a time that's convenient for you.

Amwell®, Doctor on Demand™ and Teladoc® are part of the UnitedHealthcare provider network

Visit [uhvirtualvisits.com](https://uhvirtualvisits.com) and then selecting **“Choose a Medical Provider”**.

### Can I use it for any medical situation?

Virtual Doctor Visits may be best for situations like a cold, flu, skin rash, eye issue, or many other common conditions that may be treatable without a physical exam or X-ray. You will be advised by the provider if an in-person visit is appropriate. Virtual Doctor Visits are not appropriate for serious or emergency medical situations.<sup>3</sup> For more examples, please refer to the next page.

## Ways to access Virtual Doctor Visits

### 1. On your computer:

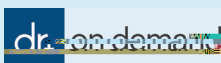
Visit [uhvirtualvisits.com](https://uhvirtualvisits.com) and click on **“Choose a Medical Provider”**



### 2. On your tablet or smartphone:



Download the  
American Well app



Download the Doctor  
on Demand app

## Examples for when to use a Virtual Doctor Visit

Good for



<sup>1</sup>The device you use must be webcam-enabled. Data rates may apply.

<sup>2</sup>Providers listed may not be available in every area. Other providers are available in our network. Contact the Customer Service number on the back of your member ID card for more information.

<sup>3</sup>This service should not be used for emergency or urgent care needs. In an emergency, call 911 or go to the nearest emergency room.

Plans are insured through UnitedHealthcare Insurance Company or one of its affiliated companies, a Medicare Advantage organization with a Medicare contract. Enrollment in the plan depends on the plan's contract renewal with Medicare.

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