



AIG Travel's Assistance Services

worldwide, so employees can receive quality intelligence and care, even in the most remote locations 24/7.

Travel Assistance Website and Mobile App

Employees have convenient access to an online resource to stay a step ahead with the latest travel, security and health information. Travelers can sign up for alerts, receive intelligence reports and access a full array of services via the secure website and mobile app, including:

- Email alerts containing security level developments such as terror attacks, major strikes, disasters or disruptions and government warnings that may affect travel destination(s) and specific travel dates.
- Country Reports, City Guides and Security Advice Reports provide key information on political conditions, security issues, travel logistics and cultural factors.
- Travel health section educates travelers on health-related concerns, precautions and requirements for destinations, with the ability to create personal travel health profiles.
- Tools for finding medical provider contact information, translations of key medical terms and drug brand equivalencies.
- Security awareness training provides online travel safety videos, knowledge tests and basic tools and information to be an aware, organized and prepared AIG Travel's state-of-the-art global service center.
- Mobile app available for Apple and Android smartphones contains key features such as a one touch 'help' button to obtain emergency travel assistance and access to many travel resources.

Visit www.aig.com/us/casualty/travelguardassistance and register with your policy number.

Travel Assistance Services

Flight delays, inclement weather, lost or stolen luggage, and other travel hassles are an unfortunate reality of business travel today. AIG Travel helps keep employees on the move by providing access to:

- Lost baggage search and stolen luggage replacement assistance.
- Lost passport/travel documents assistance.
- Embassy or consulate address and phone number contact information.
- Travel information including visa and passport requirements.
- Emergency cash transfer assistance.

AIG Travel's global security team is composed of personnel with a broad spectrum of security industry background, experience and expertise, ranging from government, military and law enforcement to corporate travel and asset protection. Global security analysts leverage a deep network of international contacts to gain valuable organic intelligence and utilize several supporting software systems to efficiently aggregate and process intelligence information.

For more information, visit
www.aig.com/us/casualty/travelguardassistance.

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